



SUSANNE LE BOUTILLIER



Keynote Speaker | Trainer | Executive Facilitator

Leadership that holds when everything shifts

Susanne Le Boutillier works with leaders of complex change so they make better decisions, keep their teams aligned, and deliver results without burning out.



A former senior executive with lived experience in high-stakes public systems, Susanne is the author of *Centred: How to Lead with Confidence in Times of Complex Change* and the creator of the Centring Star™ framework.

Her keynotes challenge leadership thinking and equip decision-makers with the clarity and calm they need to lead through volatility, ambiguity, and constant change—even when the instruction manual goes missing.

Susanne's background and her Centring Star™ framework also make her an ideal partner for offsites, system reform processes, and tailored facilitation and leadership development programs. Ask about options that extend impact beyond the keynote.

Perfect for:

- ✔ Audiences who value complex concepts that are easy to understand and want leadership that lasts
- ✔ Events seeking insight grounded in real-world experience
- ✔ Leadership offsites, transformation summits, and senior executive retreats

Audience outcomes:

People who hear Susanne speak leave able to:

- 💡 Shift from reactive habits to context-aware decisions—especially under pressure
- 💡 Lead teams without losing themselves—or their alignment
- 💡 Make better calls faster—with less second-guessing and rework
- 💡 Navigate disagreement without derailing progress
- 💡 Stay grounded in values—while still evolving with the moment

What Clients Say:

“Susanne was like a maestro. She facilitated our executive retreat with just the right tones of light and shadow.”

Melissa Watter
Director Corporate Affairs and Marketing
Translational Research Institute

“The Ambiguity Apocalypse game was a highly engaging and fun way to connect the learning to action... People are using some of the concepts in daily communication.”

Katrina Lines
CEO Act for Kids

“Susanne's presence and ability to quickly build rapport with our audience (in the room and online) was excellent... You relaxed the audience and enabled them to be comfortable sharing their views.”

Gregory Howell
Manager Engagement
Office of Hospital Sustainability, Queensland Health

Let's explore how Susanne could support your event - or extend the impact beyond, call +61 412 181 635 or connect with us on socials

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Conference keynotes and workshops

No Map, No Problem!

For leaders who can't hit pause

Signature Conference keynote (30-90 minutes)

Delivery: In-person | Virtual | Hybrid

In a world where the old maps no longer match the terrain, leaders are under pressure to deliver—even when the context won't sit still. This keynote invites leaders to shift from reacting to recentring.

Susanne shares the Centring Star™ framework—a practical, repeatable guide for leading complex change with clarity and calm.

Attendees leave with tools to think more flexibly, respond more intentionally, and stay aligned to their values in fast-moving environments.

Lead with What Lasts

Why Values Are An Edge In Complex Change

Conference keynote (30-90 minutes)

Delivery: In-person | Virtual | Hybrid

Change isn't slowing down—and leaders can't afford to drift with it. They need something solid.

In this session, Susanne Le Boutillier shares how anchoring to core values gives people an edge when everything's in flux.

Participants will learn how to lead with calm under pressure, hold fast to what matters, and build trust that sticks—even when the future is uncertain.

Expect real-world stories, simple tools, and fresh ways to stay centred when the ground shifts beneath you.

Influence That Holds - And Moves

Leading Through Complex Change

Conference keynote (30-90 minutes)

Delivery: In-person | Virtual | Hybrid

When circumstances change, influence is what decides whether things move forward or stall. Leaders who treat it as control meet resistance; those who treat it as flow create traction.

In this keynote, Susanne Le Boutillier introduces the Influence Flow™, built on Presence, Connection, and System Sense. She also shares the Shift Cycle™ — Notice, Name, Navigate, Nurture — the repeatable moves that turn influence into momentum.

Leaders leave with practical ways to guide through uncertainty and keep progress alive.

Ready, Set... Wait, What?

Turn Uncertainty Into Action

Conference Workshop (30-90 minutes)

Delivery: In-person | Virtual

Ambiguity isn't just uncomfortable—it's costly. It slows decisions, fuels disengagement, and undermines performance.

This hands-on workshop gives leaders a safe space to explore how they respond under pressure—and how to improve.

Through immersive gameplay and real-time reflection, participants build the thinking habits and decision-making agility needed to lead through change with greater clarity and confidence.

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